

**INSURANCE HOUSE INSURE AND WIN A CAR CAMPAIGN (“Promotion”)
FREQUENTLY ASKED QUESTIONS (FAQs)**

1. What is the Promotion?

Answer: Insurance House is giving away eight (8) Chevrolet Malibu 2018 as set forth under clause 5 of the Terms and Conditions of ‘Insurance House Insure and Win a Car Campaign’, inclusive of Registration & Comprehensive Insurance to customers/brokers who purchased/issued any insurance policy (excluding medical insurance) from Insurance House whether directly or through its authorised brokers.

2. Who is eligible to enter the draw?

Answer:

- *Individuals/brokers who purchased/issued new insurance policy from Insurance House (excluding medical insurance policy) or its authorised brokers.*
- *Insurance House and Finance House Group Staff and Families are not eligible to participate in this Promotion.*

3. When is the start and end of the Promotion?

Answer: The Promotion starts on May 15, 2018 to December 31, 2018

4. What is the eligibility criteria?

Answer:

- **Direct Individuals:** *For any insurance (excluding medical) directly issued, the customer gets 1 chance per policy to go into the monthly raffle draw (based on the set *eligibility dates set forth under questions 5 below).*
- **Individuals through brokers:** *For every Motor Insurance Policy/ Home Insurance Policy/Travel Insurance Policy issued through a broker, the customer gets 1 chance per policy to go into the monthly raffle draw (based on the set *eligibility dates set forth under question 5 below).*
- **Brokers:** *For any insurance (excluding medical) issued by the broker, the broker gets 1 chance per policy to go into the quarterly raffle draw (based on the set *eligibility dates set forth under question 5 below).*

5. What are the *eligibility dates for the raffle draw?

Answer:

Please refer to clause 5 of the Terms and Conditions of ‘Insurance House Insure and Win a Car Campaign’.

6. How many times customer can enter the draw & how many times the customer can win?

Answer:

- *Customer is eligible only for one “draw” entry/policy*
- *Customer is eligible only for one “win” opportunity*

7. What if there are multiple policies issued/purchased? How many entry(ies) am I eligible to enter?

Answer:

Customer is eligible for one entry for every policy purchased. For avoidance of any doubt, if customer purchases two policies during Draw 1, customer shall be eligible for two entries under Draw 1 and similarly if broker issues two policies during the Promotion, broker shall be eligible for two entries under the respective draw.

8. Is the prize transferable to another person

Answer:

Winners cannot transfer the prize to another person.

9. How can the prize be claimed?

Answer:

Winners will be contacted by our company representative and will be informed on how and when to claim the prize.