

**INSURANCE HOUSE's "INSURE AND WIN A SMARTPHONE DAILY" CAMPAIGN ("Promotion")  
FREQUENTLY ASKED QUESTIONS (FAQs)**

**1. What is the Insure & Win a Smartphone Daily Promotion?**

*Answer: Insurance House is giving away a smartphone daily as set forth under clause 5 of the Terms and Conditions of 'Insurance House Insure and Win a Smartphone Daily Campaign' to customers who purchase an insurance policy from Insurance House whether directly or through its authorised brokers (excluding medical insurance).*

**2. Who is eligible to enter the draw?**

*Answer:*

- *Individuals/Companies who purchased an insurance policy from Insurance House (excluding medical insurance policy) or its authorised brokers.*
- *Insurance House and Finance House Group Staff and Families are not eligible to participate in this Promotion.*

**3. When is the duration of the Promotion?**

*Answer: The Promotion is a yearlong campaign and will start on **15<sup>th</sup> January 2019** until **31<sup>st</sup> December 2019**.*

**4. When will the Draws be conducted?**

*Answer: The Raffle Draws will be conducted on a monthly basis as set forth under clause 5 of the Terms and Conditions of 'Insurance House Insure and Win a Smartphone Daily Campaign'.*

**5. What are the eligibility criteria?**

*Answer:*

- **Direct Individuals/Companies:** *For any insurance (excluding medical) directly issued, the customer will get 1 chance per policy to go into the monthly raffle draw (based on the set \*eligibility dates set forth under questions 5 below).*
- **Individuals/Companies through brokers:** *For every Motor Insurance Policy/ Home Insurance Policy/Travel Insurance Policy issued through a broker, the customer will get 1 chance per policy to go into the monthly raffle draw (based on the set \*eligibility dates set forth under question 5 below).*

**6. What are the \*eligibility dates for the raffle draw?**

*Answer: Please refer to clause 5 of the Terms and Conditions of 'Insurance House Insure and Win a Smartphone Daily Campaign'.*

**7. What are the eligible Insurance policies for participation in this Promotion?**

*Answer:*

*Eligibility: To qualify for the Insurance House “Insure & Win a Smartphone Daily” Campaign (Promotion), customers should purchase any of the following insurance policies from Insurance House (IH) or its authorized brokers:*

- a. Motor Insurance (Third Party, Comprehensive & Fleet)*
- b. Home Insurance*
- c. Travel Insurance*
- d. Pleasure Craft Insurance*
- e. Property & Casualty Insurance*
- f. Engineering Insurance*
- g. Energy Insurance*
- h. Marine Insurance*
- i. Aviation Insurance*

**8. How many times can I enter the draw & how many times can I win?**

*Answer:*

*When you enter the draw, you will be:*

- eligible only for one “draw” entry per policy*
- eligible only for one “win” opportunity per Raffle Draw*

**9. What if there are multiple policies issued/purchased? How many entries will I be eligible for?**

*Answer: You are eligible for one entry for every policy purchased.*

**10. Is the prize transferable to another person?**

*Answer: All prizes are non-transferable.*

**11. How can the prize be claimed?**

*Answer: Winners will be contacted by our company representative and will be informed on the process to claim the prize.*