

**INSURANCE HOUSE'S "INSURE AND WIN A SMARTPHONE DAILY" CAMPAIGN ("Promotion")
FREQUENTLY ASKED QUESTIONS (FAQs)**

1. What is the Insure & Win a Smartphone Daily Promotion?

Answer: Insurance House is giving away a smartphone daily as set forth under clause 5 of the Terms and Conditions of 'Insurance House Insure and Win a Smartphone Daily Campaign' to customers who purchase an insurance policy from Insurance House whether directly or through its authorised brokers (excluding medical insurance).

2. Who is eligible to enter the draw?

Answer:

- *Individuals/Companies who purchased an insurance policy from Insurance House (excluding medical insurance policy) or its authorised brokers.*
- *Insurance House and Finance House Group Staff and Families are not eligible to participate in this Promotion.*

3. When is the duration of the Promotion?

*Answer: The Promotion is a yearlong campaign and will start on **15th January 2019** until **31st December 2019**.*

4. When will the Draws be conducted?

Answer: The Raffle Draws will be conducted on a monthly basis as set forth under clause 5 of the Terms and Conditions of 'Insurance House Insure and Win a Smartphone Daily Campaign'.

5. What are the eligibility criteria?

Answer:

- **Direct Individuals/Companies:** *For any insurance (excluding medical) directly issued, the customer will get 1 chance per policy to go into the monthly raffle draw (based on the set *eligibility dates set forth under questions 5 below).*
- **Individuals/Companies through brokers:** *For every Motor Insurance Policy/ Home Insurance Policy/Travel Insurance Policy issued through a broker, the customer will get 1 chance per policy to go into the monthly raffle draw (based on the set *eligibility dates set forth under question 5 below).*

6. What are the *eligibility dates for the raffle draw?

Answer: Please refer to clause 5 of the Terms and Conditions of 'Insurance House Insure and Win a Smartphone Daily Campaign'.

7. What are the eligible Insurance policies for participation in this Promotion?

Answer:

*Eligibility: To qualify for the Insurance House “Insure & Win a Smartphone Daily” Campaign (**Promotion**), customers should purchase any of the following insurance policies from Insurance House (**IH**) or its authorized brokers:*

- a. Motor Insurance (Third Party, Comprehensive & Fleet)*
- b. Home Insurance*
- c. Travel Insurance*
- d. Pleasure Craft Insurance*
- e. Property & Casualty Insurance*
- f. Engineering Insurance*
- g. Energy Insurance*
- h. Marine Insurance*
- i. Aviation Insurance*

8. How many times can I enter the draw & how many times can I win?

Answer:

When you enter the draw, you will be:

- eligible only for one “draw” entry per policy*
- eligible only for one “win” opportunity per Raffle Draw*

9. What if there are multiple policies issued/purchased? How many entries will I be eligible for?

Answer: You are eligible for one entry for every policy purchased.

10. Is the prize transferable to another person?

Answer: All prizes are non-transferable.

11. How can the prize be claimed?

Answer: Winners will be contacted by our company representative and will be informed on the process to claim the prize.